

PARENT FAQs

QUESTION

ANSWER

Can my student download apps from the App Store?

Middle school students do not have access to the App Store. They are able to download apps that have been made available to them by the district. Apps will be downloaded using Self Service.

**Will my student be able to use their own Apple ID?
Could they use my Apple ID?**

Students use managed Apple IDs provided by Lawrence Public Schools. They are unable to use any other Apple IDs with their device.

How will the district ensure students do not access inappropriate websites at school and at home?

USD 497 provides web filtering in accordance with the Children's Internet Protection Act. This filtering will be in place both when students are at school and when they leave school. Our off-site filtering service is provided by SecURLy.

Where can I learn about Digital Citizenship and how to help my student use technology effectively and appropriately?

Common Sense Media is an informative site filled with information for parents. Visit commonsensemedia.org/ for more information.

Can I send a personal iPad to school instead of having one checked out to my child?

We discourage sending an alternate device to school. We will check out a device to each student which can be taken home each evening. Teachers are familiar with the iPads and the apps on the school-issued iPads.

I prefer my son/daughter not bring the iPad home. Is that okay?

Students will be expected to use the iPad for their learning, but the iPad can be checked in at the end of the school day. The student will be issued the same iPad each day. If you prefer to have your child leave the iPad at school, you will need to notify the principal so arrangements for safe storage can be made.

What if the iPad is lost or stolen?

Report a lost or stolen iPad to the school office immediately. If the iPad has been stolen, a police report will need to be made immediately. We will have spare devices available that can be checked out from the media center until the iPad is found or the police report made.

How much does the iPad cost?

The district is not assessing an up-front charge for the use of the iPad. The district will assess nominal fees for intentional damages/losses and charge the replacement value of unreturned devices when students leave the district. Families may dispute losses/damages and/or apply for hardship waivers of assessed fees.

Can I personalize my iPad?

Yes, students may personalize their iPad **cases**. The district tag used to check in/out devices needs to be visible at all times. They may sticker and draw on their iPad cases **ONLY** (Sharpie ok). Words/images **MUST** be school appropriate. Students may choose their lock screen and background image; these **MUST** be school appropriate

We ask that students **do not** personalize the device itself, as it belongs to Lawrence Public Schools. Students and parents may choose to cover the iPad's camera.

How do we access help if we need it?

If you need help between 8:00 am and 4:00 pm, please call the Help Desk at (785) 330-4357 (HELP). If you need help outside of these hours or on the weekend, call 1 (866) 752-7753.

We do not have internet at home. How can my child do homework?

Students may check out a Kajeet hotspot from their schools Library Media Center. Additionally, inexpensive internet services can be purchased for less than \$10 a month by going to <http://everyoneon.org/>. Several businesses offer free Wi-Fi and a map with those locations can be found at <https://goo.gl/CdG2Z3>.

Check out www.usd497.org/FutureReady for additional information!