

# Technology Help Guide:

## High School



Contact the  
HELP desk  
for additional  
assistance :  
785-330-4357

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# MacBook Basics

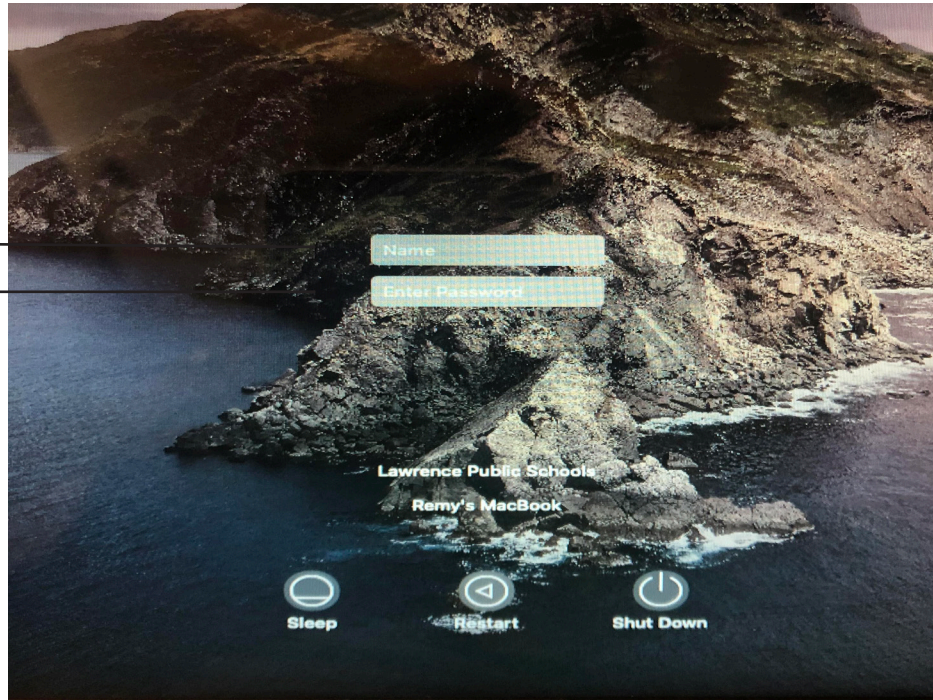


# Signing in to your MacBook

Student Number

Password

Please contact the Help Desk if you need to reset your password.



After you have entered your information, press enter.

If you have not logged in on district WiFi, you will need to do so.

The first time you log in may take a few minutes.



# Connecting to WiFi

Find the Wifi symbol in the upper right corner.



Click the WiFi icon to see a list of available networks.  
Select the correct network.

Enter the password if needed.



If you do not see your network,  
click  
'Open Network Preference'.



Click the drop down menu to  
find your network.



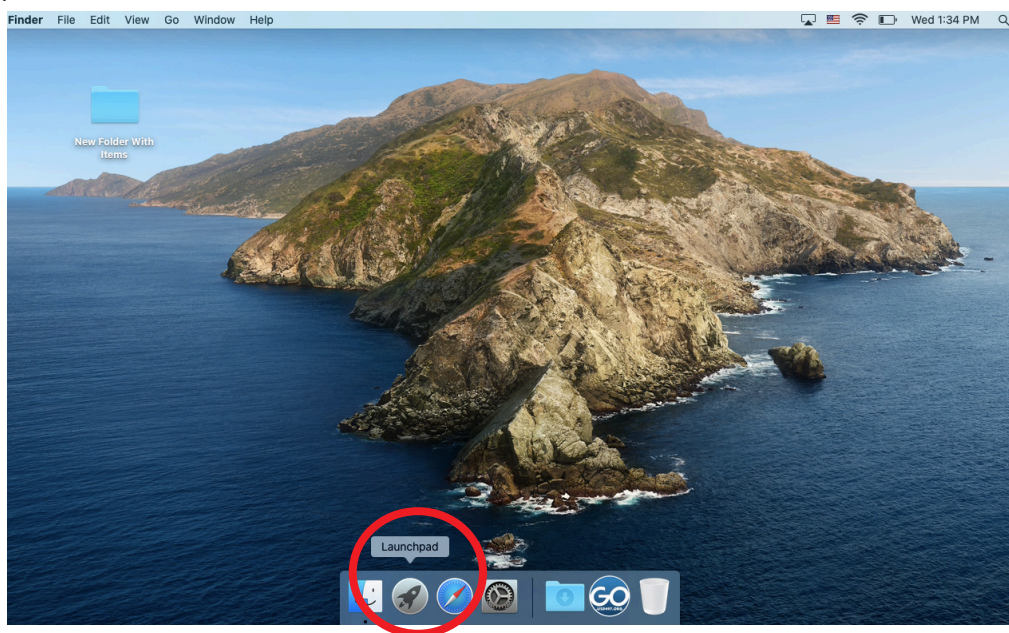


# Mosyle Manager



Manager log in is required for proper MacBook function.  
Manager is used to update your device and as a district level  
'App Store'.

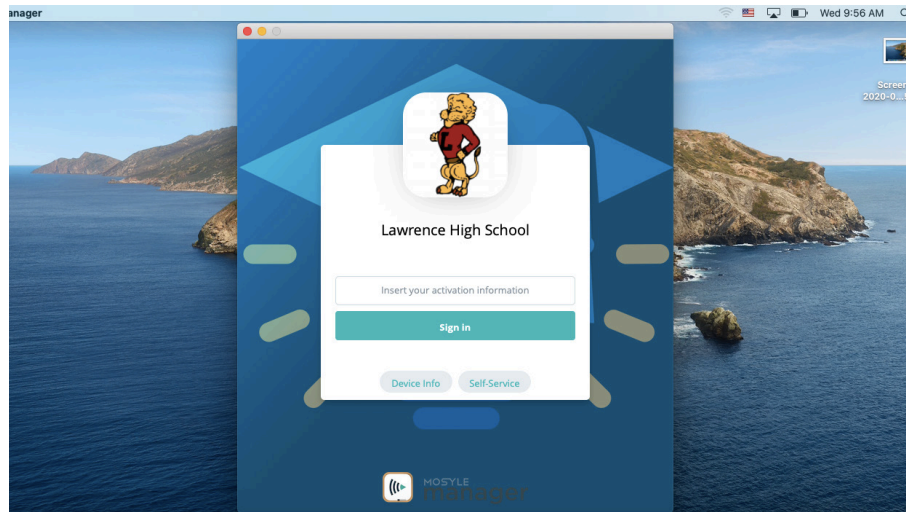
Log in to your computer,  
connect to Wifi, and click the  
'Launchpad'.



Find the Manager icon.  
(Usually on the second page  
of apps)

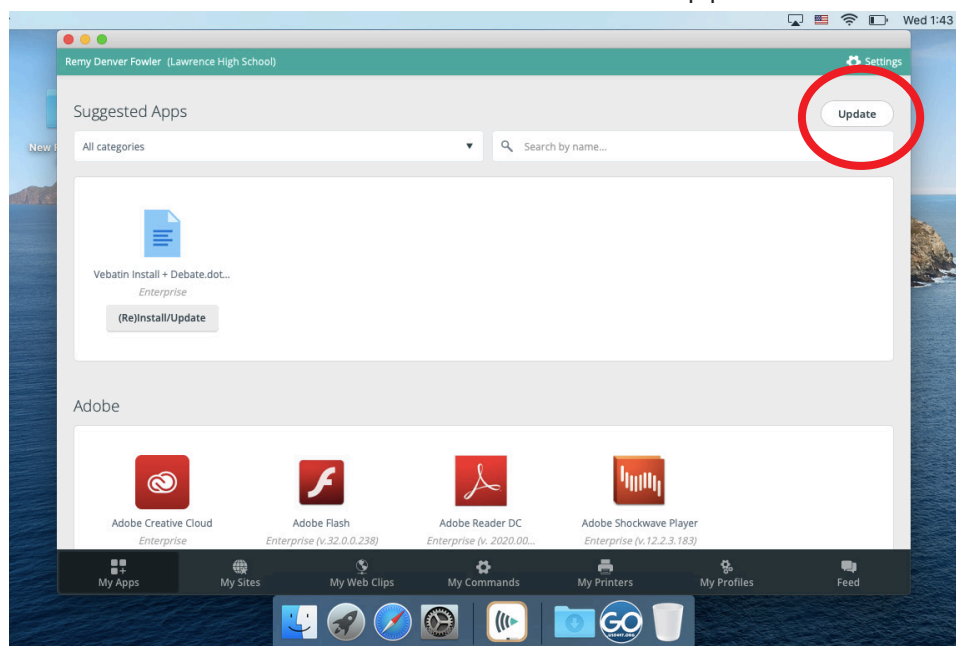


Open Manager  
Enter your student number as the  
“Activation Information”

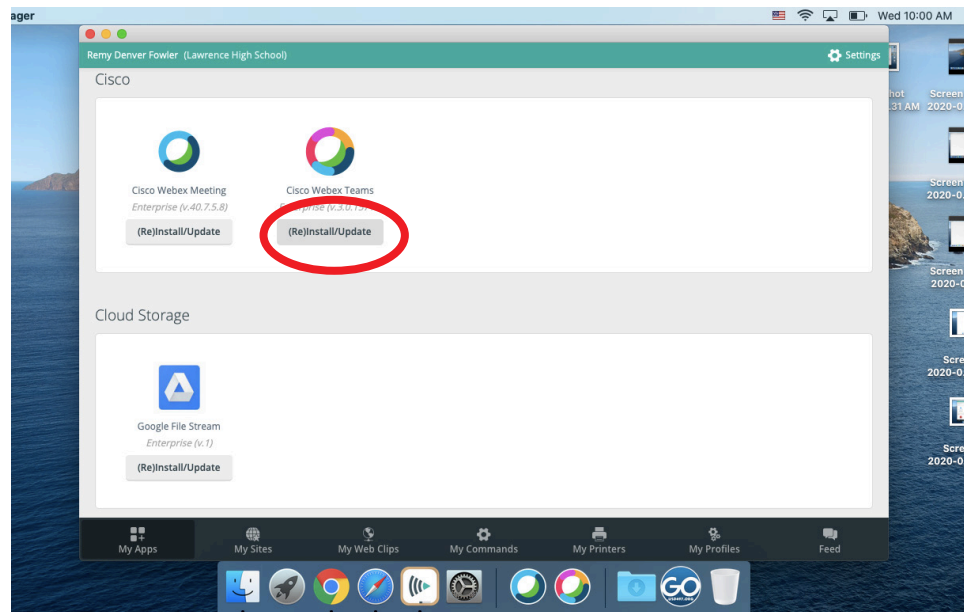


Manager can be slow to open.  
**Be patient.**

Clicking “Update” in the upper  
right corner can help fix many  
app issues.



When you are ready to download apps, click the '(Re)Install/Update' button.



Apps can take several minutes to download. **Be patient.**

If it has been more than 20 min, restart your computer and the app should appear.

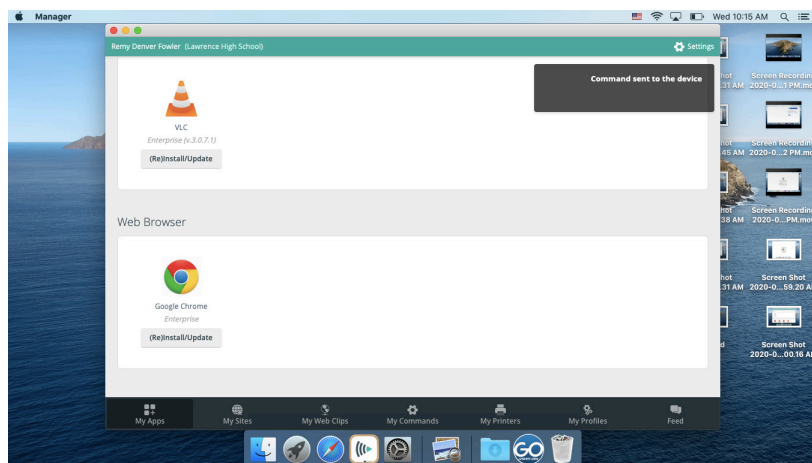
# Google Chrome

Lawrence Public Schools uses Google for email, cloud storage, and some class curriculum. The technology department recommends using Google Chrome as your default web browser.

Find Chrome in the Launchpad

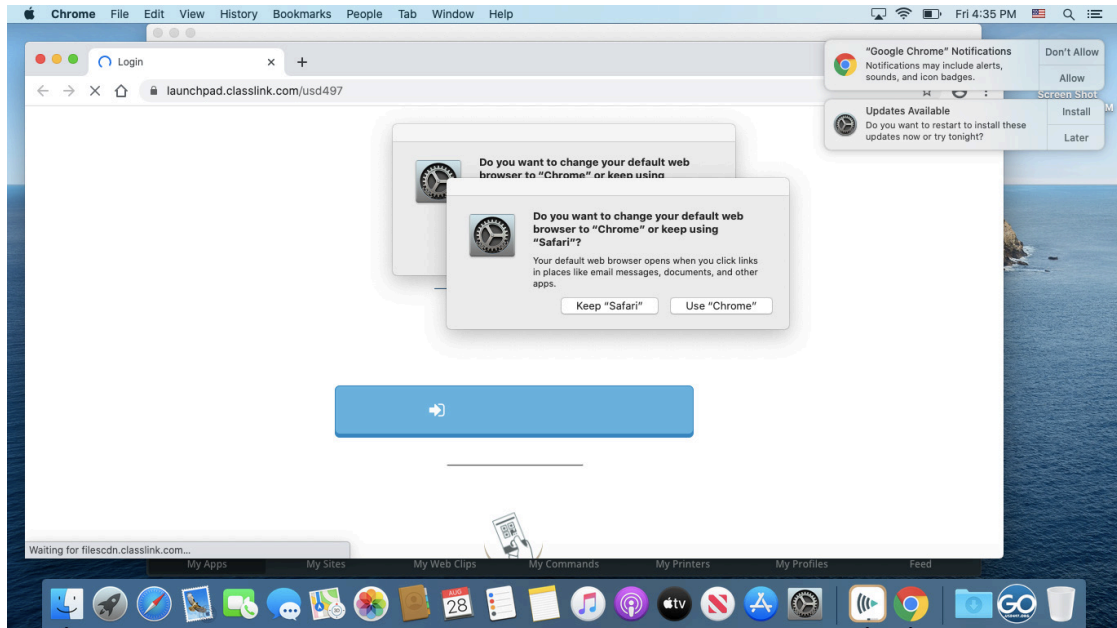


Or download Chrome from Manager



Open Chrome

Click “Use Chrome” twice.



Click “Sign in with ADFS”

Log into the district page.



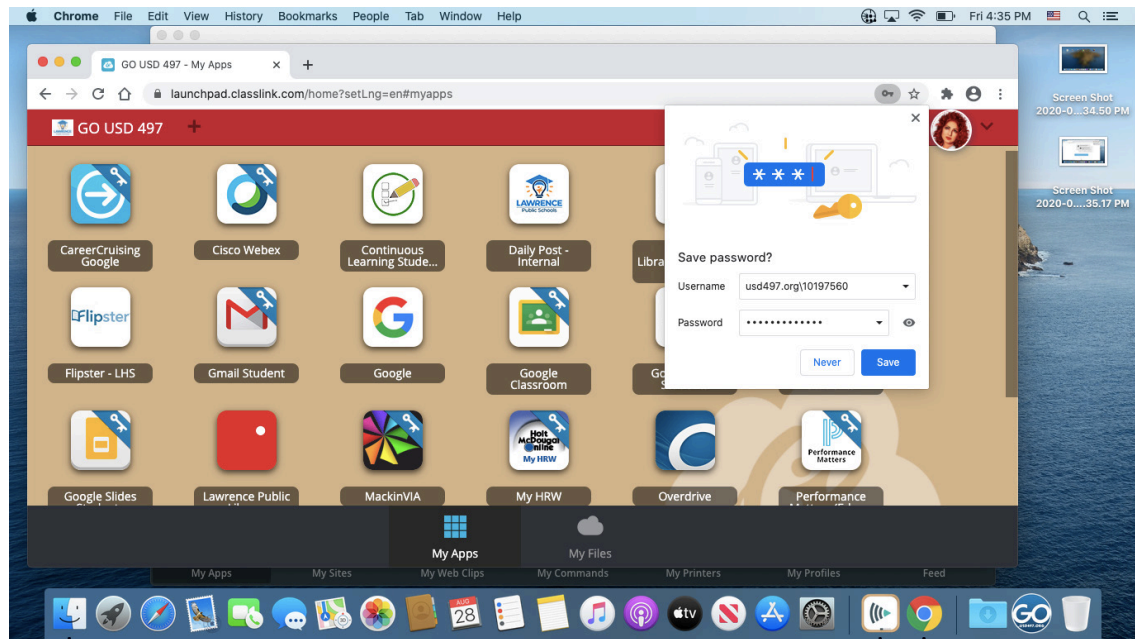
Sign in with your organizational account

<b>Student Number</b>
<b>Password</b>
<b>Sign in</b>



Click “Save” when prompted.

(This will help save time logging in.)

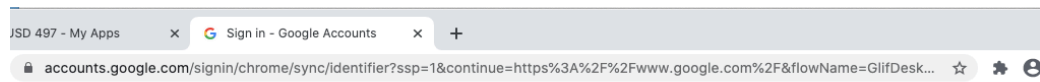


Click “Turn on sync...”



Sign into Chrome with your district email address.

(student#@students.usd497.org)



Google

### Sign in to Chrome

Sign in with your Google Account to get your bookmarks, history, passwords, and other settings on all your devices

Email or phone

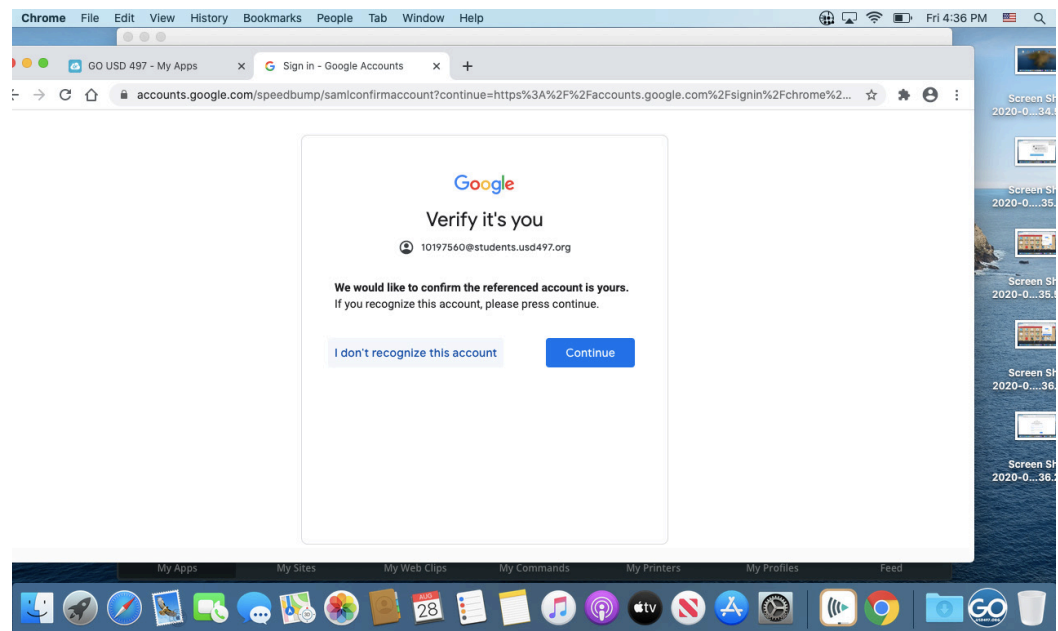
[Forgot email?](#)

Not your computer? Use Guest mode to sign in privately. [Learn more](#)

[Create account](#) [Next](#)

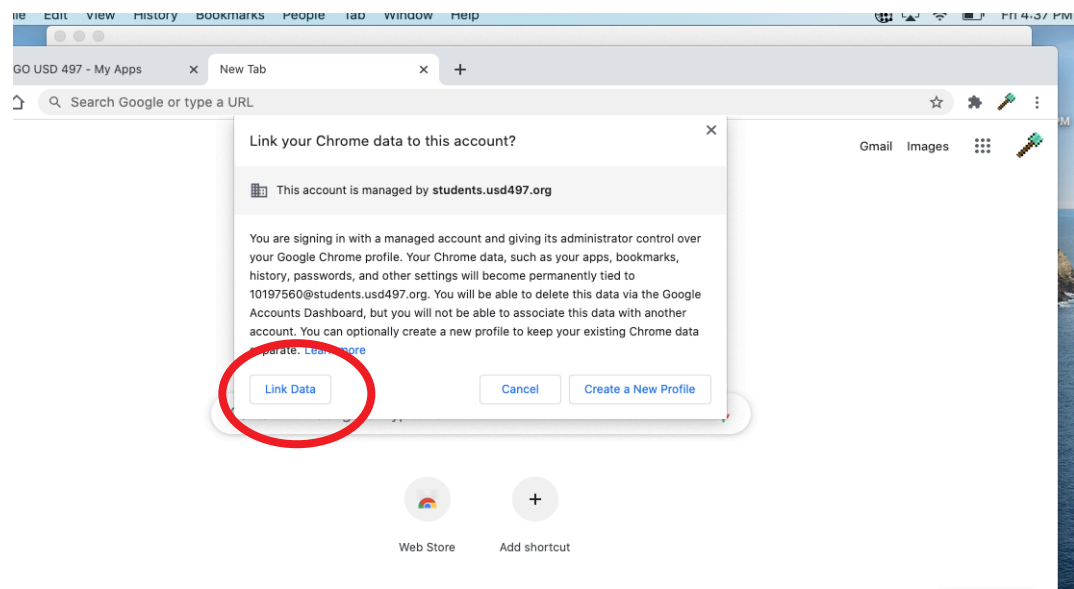
Click Next

Click Continue



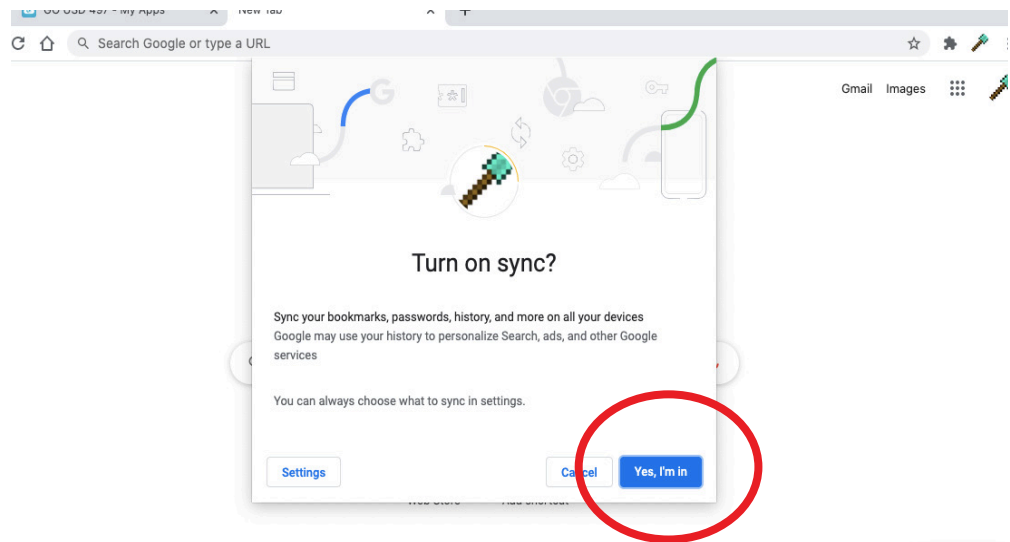
Google will open.  
A drop down menu will appear.

Click “Link Data”



A new drop down will appear.

Click “Yes, I’m In”



You are now signed into your Google account. Chrome will open as your default browser and your bookmarks and history will be saved.

# The GO Button

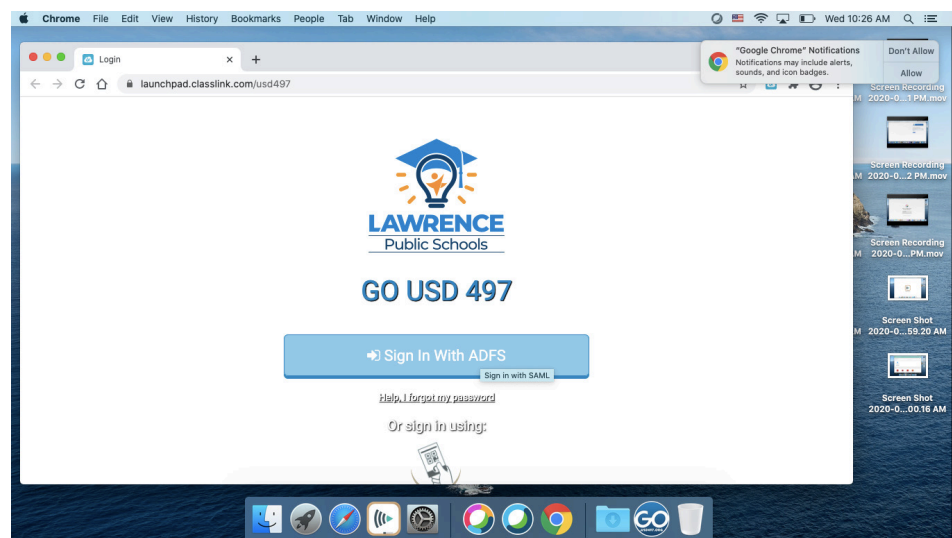


The GO button connects you to ClassLink and all of your on-line resources quickly and easily. Your password can be saved for quick access to all of your most used websites.


Click the GO button in the bottom right corner of your dock.



Click 'Sign in with ADFS'



Sign in to the district log-in page.



Sign-In Page

Sign in with your organizational account

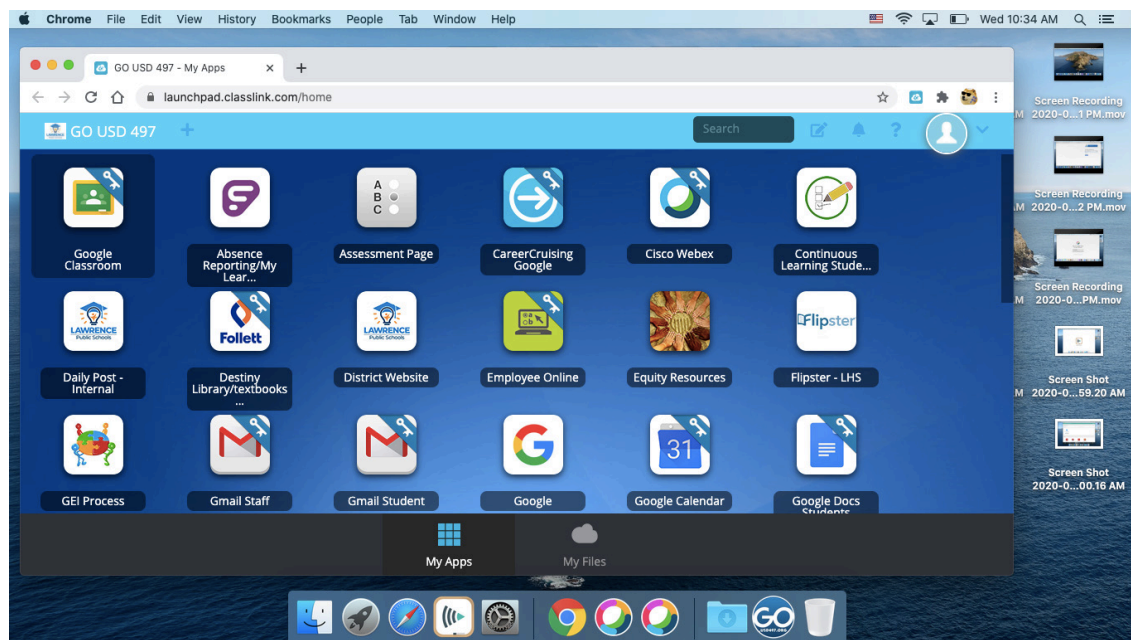
Student Number

Password

Sign In

Your GO/ClassLink dashboard will open.

Here you will see many commonly used websites,  
including Google Classroom,  
PowerSchool, and your email.



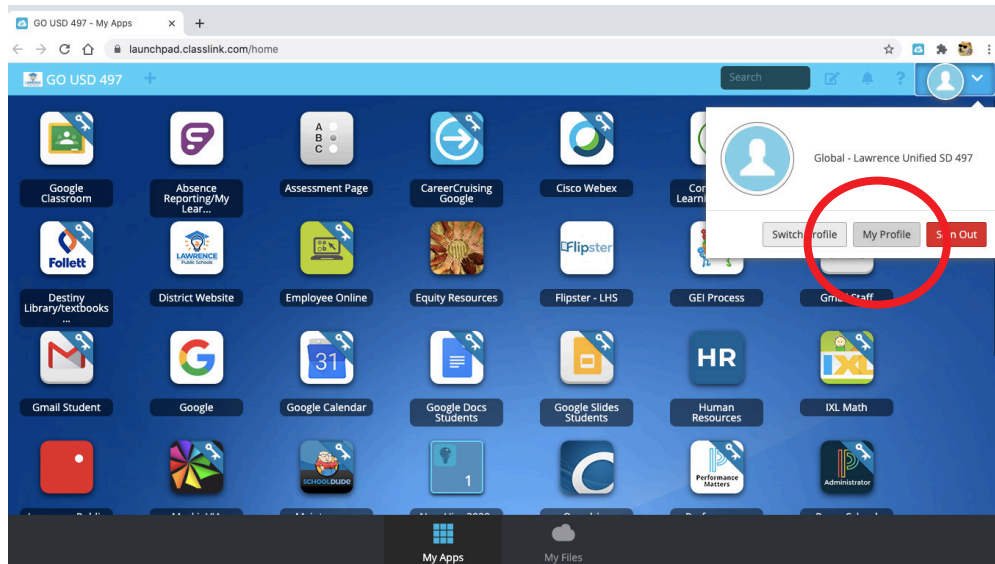


# Changing your password in GO

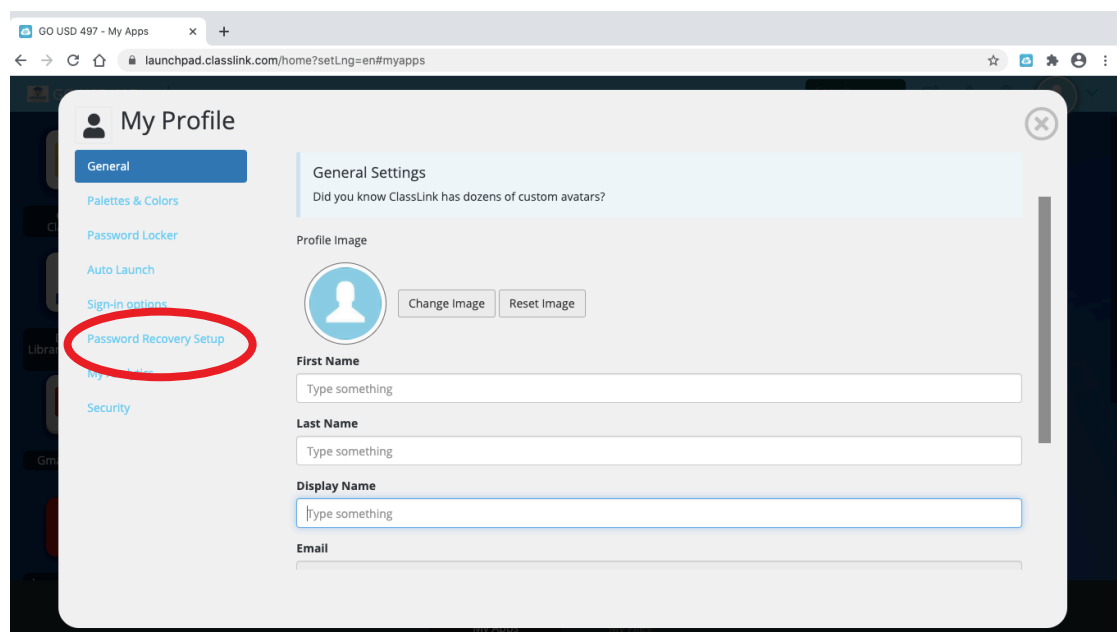


You can change your password from your GO/ClassLink dashboard.

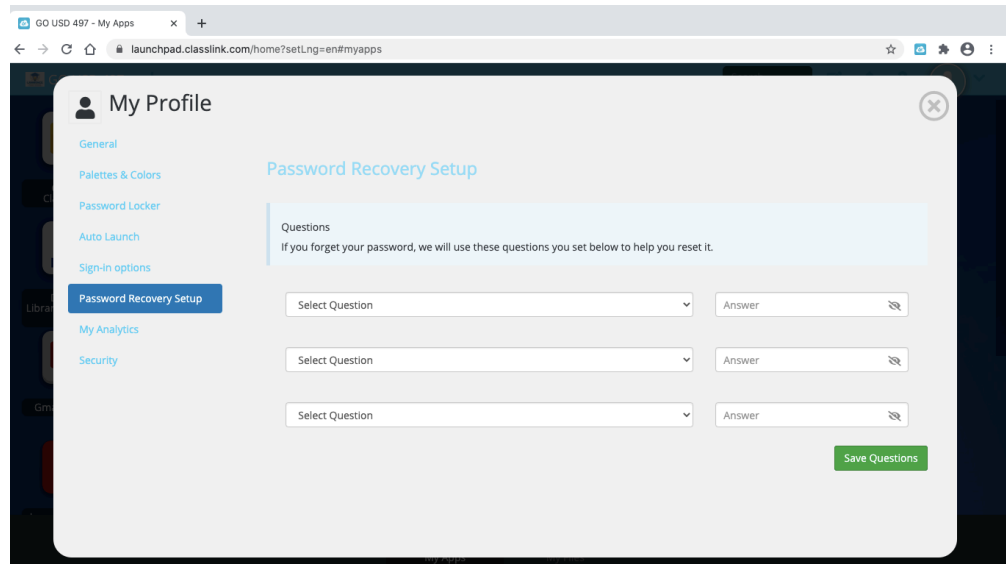
Open GO and find your profile icon in the upper right corner. Click it, and then click 'My Profile'



Find 'Password Recovery Setup' on the far left side.



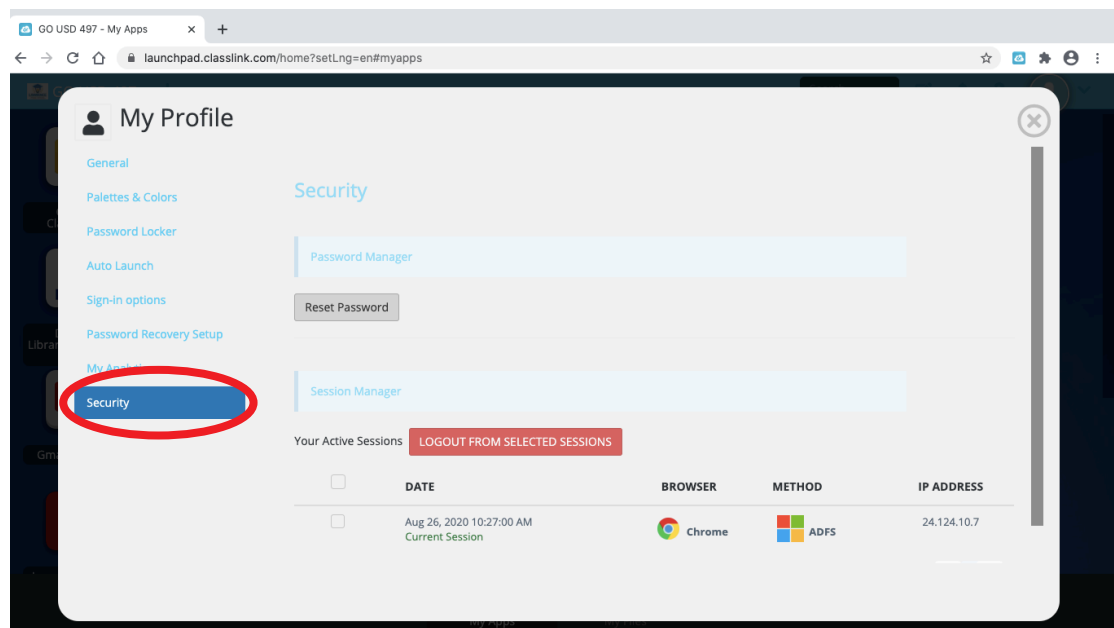
Set your password recovery questions. These questions will be asked if you ever need to recover your password in the future. Click 'Save' when you are finished.



The screenshot shows a web browser window with the URL `launchpad.classlink.com/home?setLng=en#myapps`. The page is titled "My Profile" and has a sidebar menu on the left. The "Password Recovery Setup" section is active, showing three questions to be set. Each question has a "Select Question" dropdown and an "Answer" text field with a password icon. A "Save Questions" button is at the bottom right.

Question	Answer
Select Question	
Select Question	
Select Question	

Now, find 'Security' on the left side.

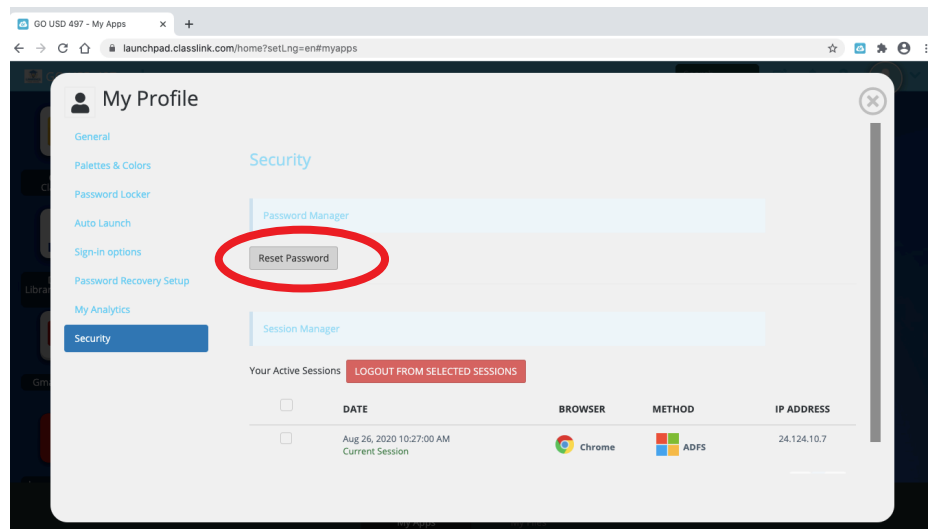


The screenshot shows the same web browser window, but the "Security" section is now active in the sidebar and main content area. The "Security" option in the sidebar is circled in red. The main content area shows "Password Manager" with a "Reset Password" button, "Session Manager", and "Your Active Sessions".

DATE	BROWSER	METHOD	IP ADDRESS
Aug 26, 2020 10:27:00 AM Current Session	Chrome	ADFS	24.124.10.7

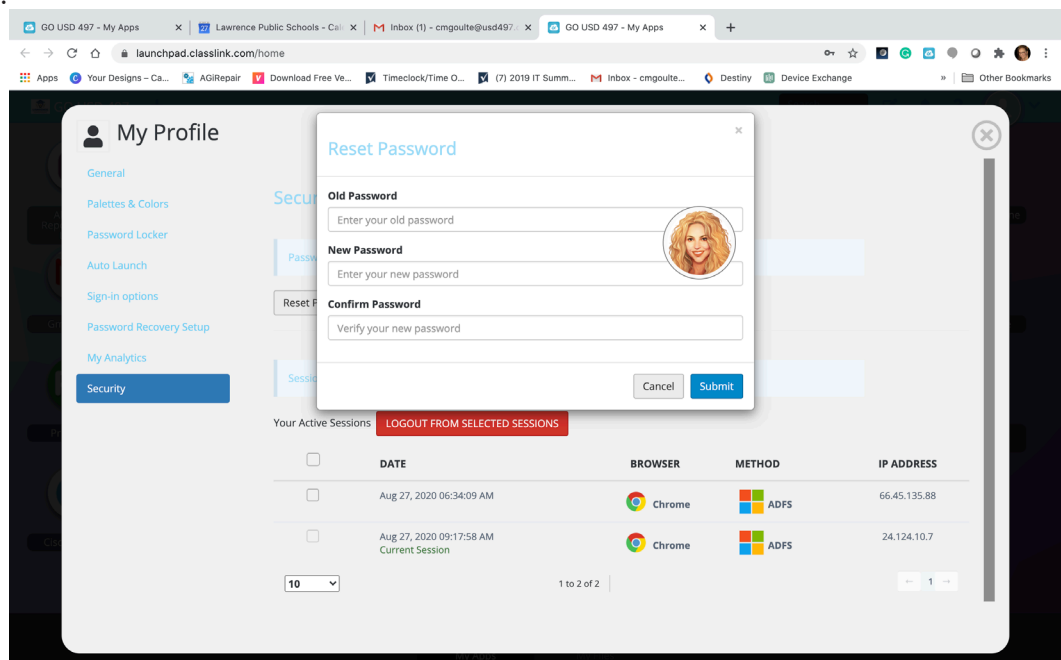


Click 'Reset Password'



In the new box enter your old password and your new password twice.

**Passwords must have 10 characters, at least one upper case and one lower case letter, and at least one number or special character.**

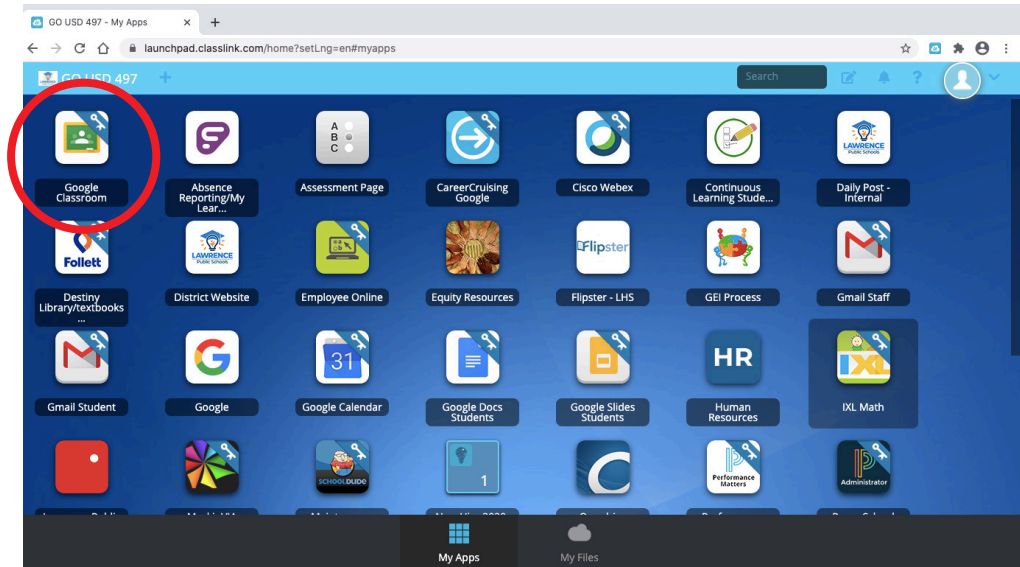


\* You will need to connect to district WiFi for the change to take effect. You can connect from outside any district building. Restart your device and use your new password.

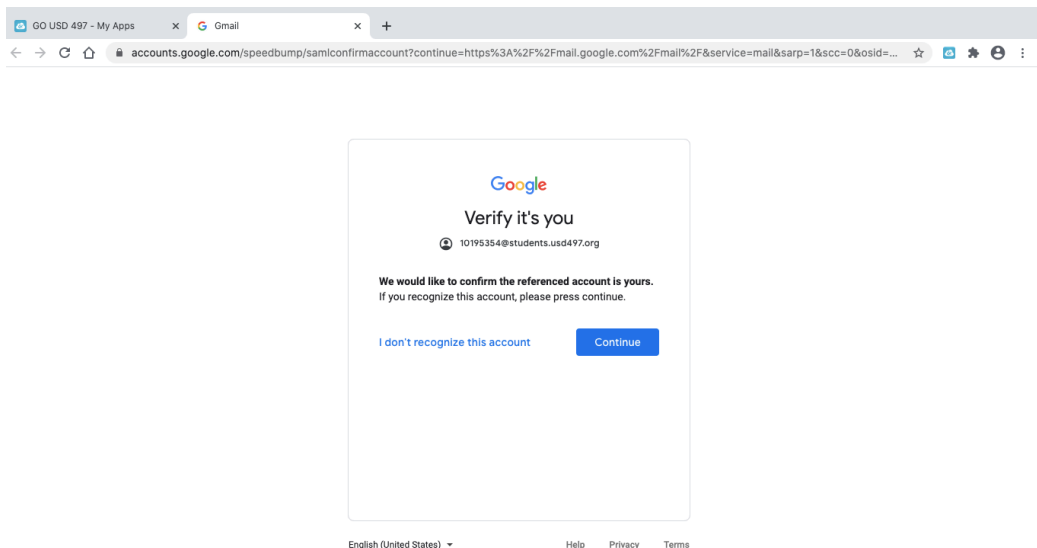
# Google Classroom



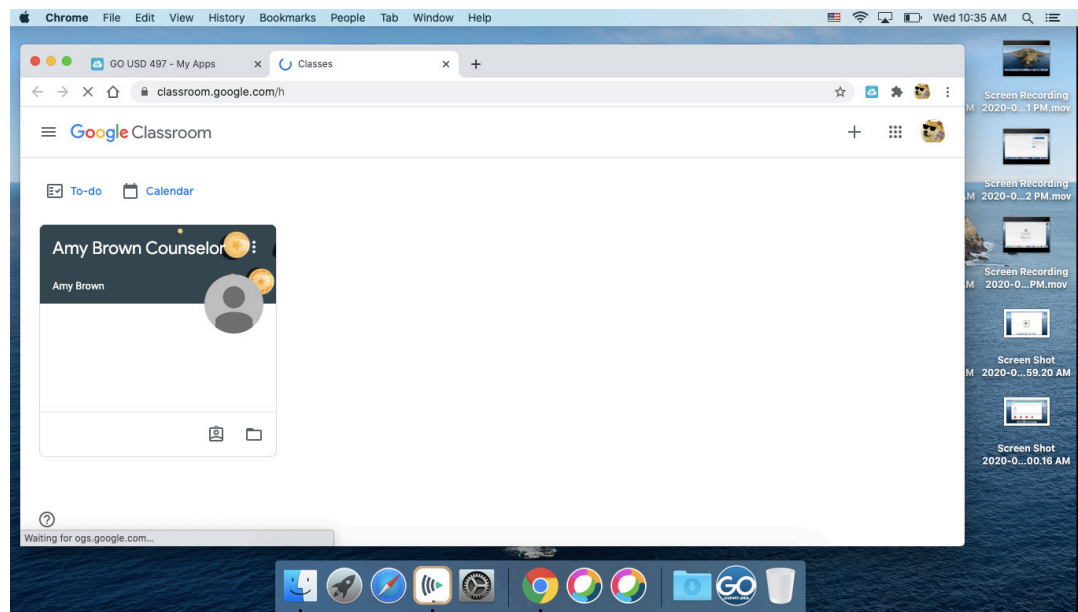
Google Classroom can be accessed  
through GO  
Find Google Classroom



If you haven't signed into any of the Google Suite applications before, you will be asked to confirm your email. Click continue if the email is correct.



Google Classroom will open. All of your current classes will be listed.

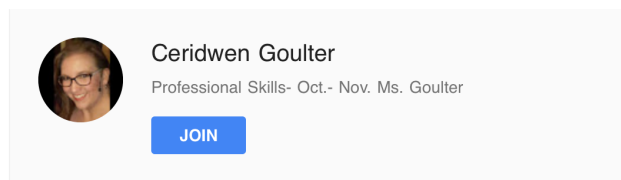


You may also receive an email asking you to join a class. Click 'Join' to join the Google Classroom.



**Hi Rebecca,**

Ceridwen Goulter ([cmgoulte@usd497.org](mailto:cmgoulte@usd497.org)) invited you to the class [Professional Skills- Oct.- Nov. Ms. Goulter](#).



If you accept, your contact information will be shared with the class members and applications they authorize to use Classroom. [Learn more](#)

If you don't want to receive emails from Classroom, you can [unsubscribe](#).

# Webex Meetings



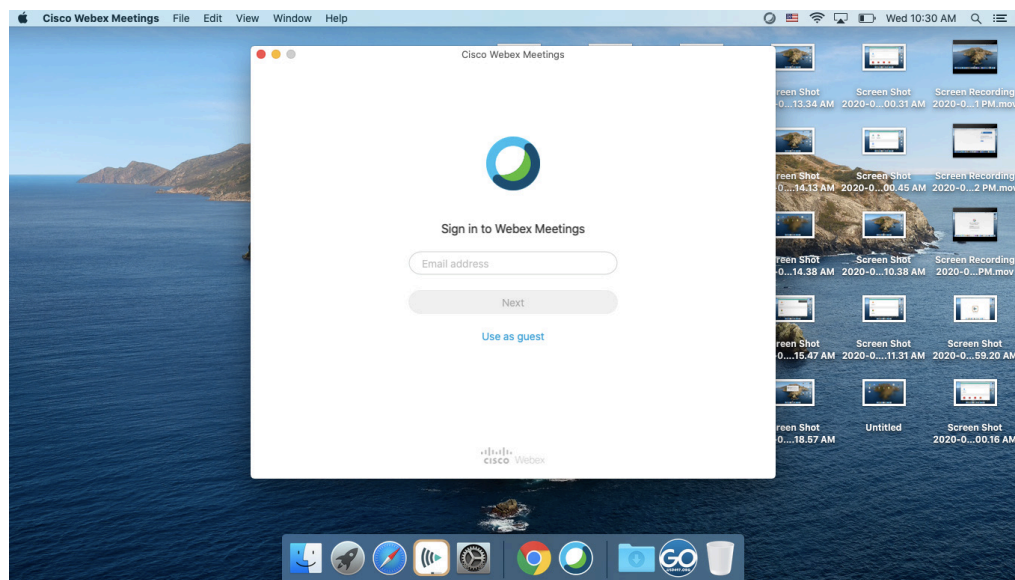
Webex is the video conferencing system used by Lawrence Public Schools.

Webex should be loaded on your MacBook. Webex can also be downloaded from Manager.

Find the icon and click it




Enter your school email address.  
(Student#@students.usd497.org)



The district log in page will open.

Enter your user name and password.



Sign-In Page

Sign in with your organizational account

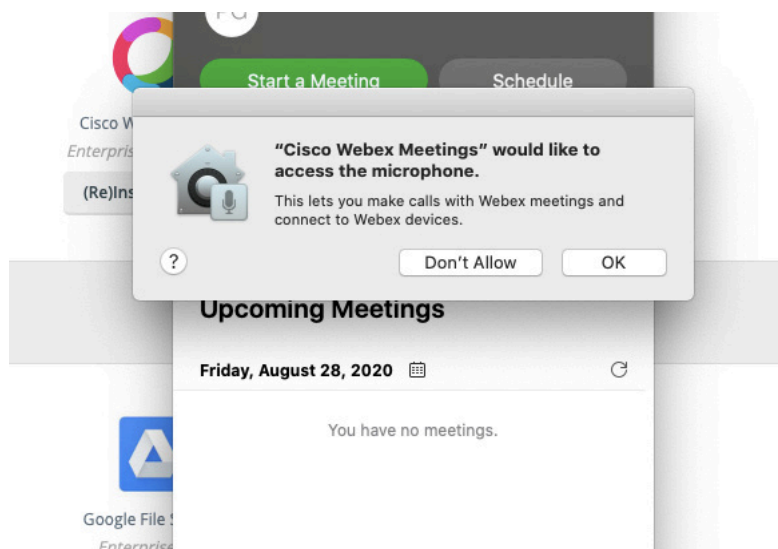
Student Number

Password

Sign in

Webex will ask for permission to use the microphone.

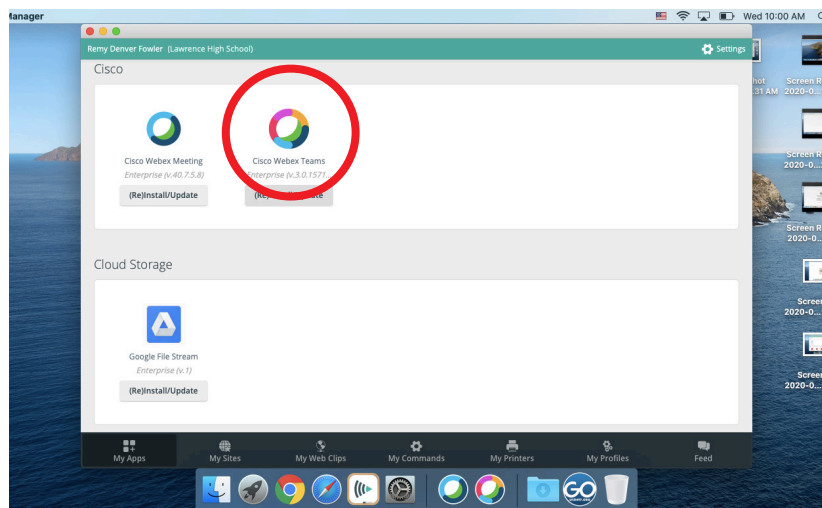
Click OK.



# Webex Teams

Webex Teams allows users to collaborate, share files, and video conference all in one location.

You will need to download Webex Teams from Manager.

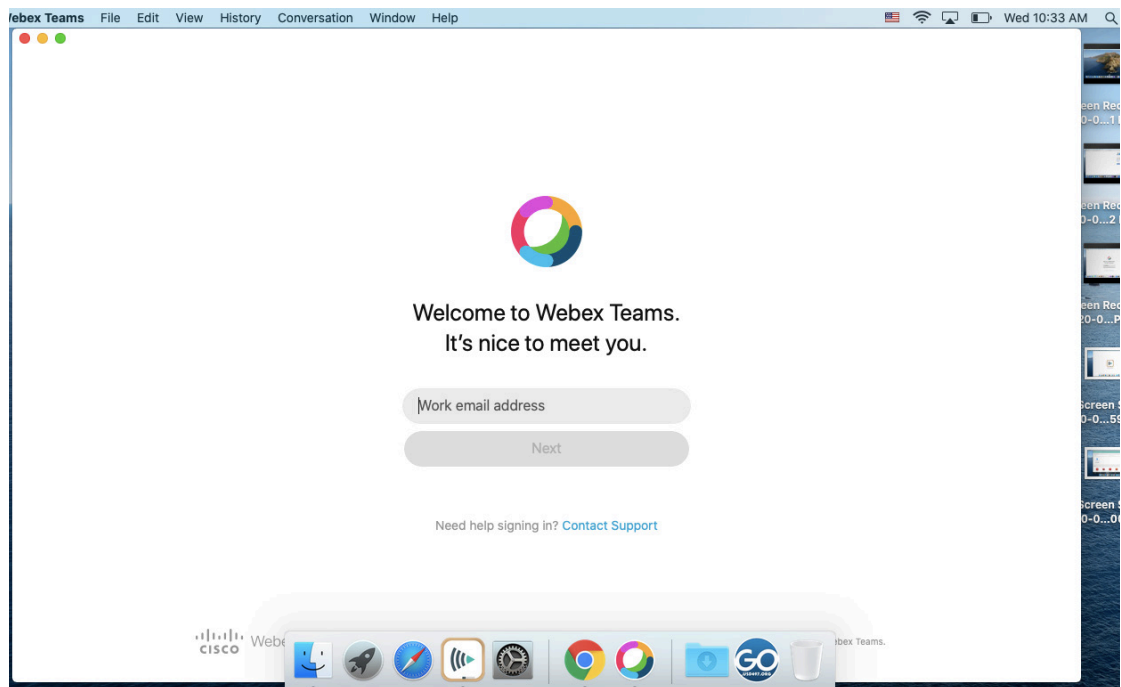


After download, it will appear in your launchpad.

Open Teams



Teams will open.  
In the space for “work email address”, enter  
your student email.



Sign in to the district  
Sign-In page.

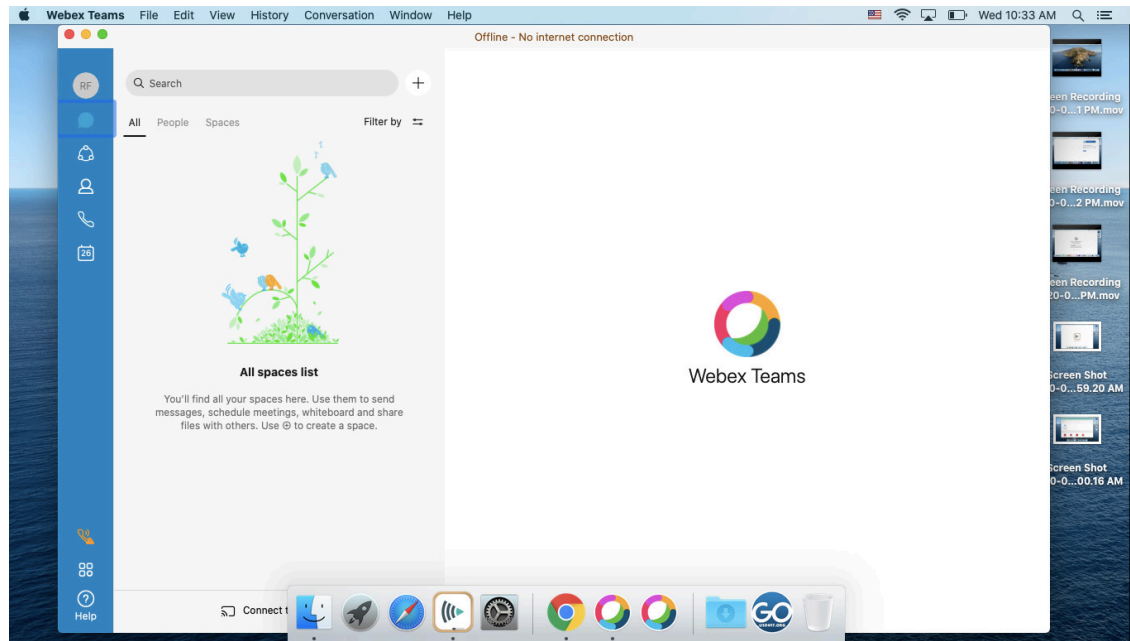


Sign in with your organizational account

Sign in



Teams will open.  
You will see any Teams or spaces you have been added to on the left.



\*If you are having trouble with the chat feature, make sure the host is also using Webex Teams. If the host of the meeting is using Webex Meetings, you will need to switch apps in order to use the chat function.

# Helpful Links

- Technology YouTube: [https://www.youtube.com/channel/UCXiO0l6PwlwROm96VjBdZWg?view\\_](https://www.youtube.com/channel/UCXiO0l6PwlwROm96VjBdZWg?view_)
- Webex Help: <https://help.webex.com/en-us/>



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