

To: Board of Education

From: Jerri Kemble, Assistant Superintendent Leading, Learning and Technology
Ellen Willets, Director Learning and Technology

Re: 2018-2019 Cisco SmartNet Maintenance Renewal

Date: Aug 13, 2018

Background:

For the last several years, the district has utilized Cisco SmartNet Total Care as the warranty, maintenance and support of the USD 497 network infrastructure. This annual renewal of operational network essentials includes software maintenance, hardware replacement, technical support, access to cisco.com, and an additional level of service provided at no additional cost through automated, proactive management, reporting, and preventive risk assessment for network hardware and services, called AOS A Converged One Company

Rationale

Warranty maintenance and support is critical to ensure network viability, security, and operations. It allows the Information Technology Services team support tools to most efficiently avoid, pre-empt and minimize downtime, undetected bugs, configuration conflicts, and equipment outages.

Recommendation:

The administration recommends the board of education approve the renewal on the Cisco SmartNet Maintenance Contract through AOS at a total cost of \$109,470.03 to be paid from the General Funds – Administrative Technology.

Motion:

"I move that the Board of Education approve the cost for the Cisco SmartNet Maintenance Contract through AOS at the total annual renewal cost of \$109,470.03 to be paid from the General Funds – Administrative Technology."